



JUNIOR BUTLER – MSC CRUISES

JOB PURPOSE

The Butler and the Junior Butler are at all times the Ambassadors for MSC Cruises. The Butler and Junior Butler will become the crew members our MSC Yacht Club Guests will know personally and come into contact with more often than any other person on board. For the Guest, the Butler and the Junior Butler will be the most trusted persons on board.

KEY ACCOUNTABILITIES

- The good performance of the Assistant Cabin Steward in cleaning and sanitizing to avoid raising dust, and to respect food contact surfaces.
- Compliance with MSC sanitation standards, in particular those involving the safe handling of food, water and ice, and safe sanitizing procedures involving cabins used by Guests who may have suffered some kind of illness.
- Professional. Courteous and friendly service to all Guests, and knowing the name of their Guests after the second night on board, Maximize use of guest history info ensure a high level of guest recognition.
- Sanitation, cleanliness, comfort and service in a specified number of cabins in a specified section.
- Compliance with MSC sanitation procedures to clean cabins to eliminate cross-contamination.

QUALIFICATIONS (skills, competencies, experience)

- Document of High School graduation
- A diploma or certificate of graduation from an internationally-certified Hotel or Restaurant school.
- Demonstrated understanding of Restaurant Management, Dining reservations systems, and a flair for easy communication with all guests and personnel.
- Ability to lead by example.

Oceangoers Ltd, Digital House, Branch Road, Calbasses Port-Louis, 20201
Mauritius

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- Ability to anticipate guest needs.
- Ability to efficiently work under pressure and be gracious.
- Ability to work in a Team.
- Good knowledge of Company Sanitation requirements and rules.

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