



BAR WAITER- MSC CRUISES

JOB PURPOSE

The Bar Waiter/Waitress is responsible for serving beverages in an assigned bar profitably & efficiently, in full compliance with company sanitation standards, and providing an enjoyable environment for Guests. The Bar Waiter/Waitress is to provide and maintain quality service through creative and energetic salesmanship to achieve the maximum revenue for the company.

KEY ACCOUNTABILITIES

- Provide courteous, quick, and professional service with a smile at all times and to all customers.
- Takes all steps to ensure Guests are not kept waiting unreasonably for service in any area of the assigned bar and lounge.
- Comply with standard procedures relating to cleanliness, set-ups, furniture, snacks, menus, appropriate room and door signs.
- Constantly check the assigned bar and lounge areas for cleanliness and furniture repairs or replacements.
- Attend all training meetings as required and advised by the Bar Manager

QUALIFICATIONS (skills, competencies, experience)

- High school graduate
- Certified medically and physically fit and acceptable to work with food and food-contact surfaces.
- Demonstrated understanding and practical knowledge of Food Safety as defined in Company sanitation standards.
- Sound knowledge of electronic cash transacting, and computerised bar systems.
- Average skills in tactful, diplomatic crisis and problem handling
- Demonstrated skills in one-on-one communications with Guests.

Oceangoers Ltd, Digital House, Branch Road, Calbasses Port-Louis, 20201
Mauritius

BRN : C18153895 | T : +230 209 3838

E : recruitment@oceangoers.com | W : www.oceangoers.com