



## **BUFFET SUPERVISOR – MSC CRUISES**

### **JOB PURPOSE**

To apply all established policies and procedures to comply with company Food Quality, service, and sanitation requirements and to provide excellent and consistent service to Passengers through close supervision and practical, good, clear management in the Buffet outlets.

### **KEY ACCOUNTABILITIES**

- To Provide and supervise the efficient operation of all meals and meal services at the buffet, including (but not limited to), early morning beverage service, breakfast, lunch, afternoon tea, and where required because of logistics and catering requirements, dinners.
- To inspect all Buffet Lines & service stations for cleanliness and correct mis-en-place before and after every meal.
- To make a regular check to verify that the Buffet Lines are in good order, that music is playing correctly at all meals, that menus & Food Labels are placed on time, tables are clean and aligned, table bases, chairs and carpets & floor are clean, table numbers, other tableware is in its specified position, and buffet lights working and at correct level.
- To check the buffet team, waiters and assistant waiters when they arrive in the Buffet & Speciality restaurants, ensuring they have showered, shaved, hair neat, no more than one plain ring on one hand, have a clean and pressed uniform, that they are using effective deodorant, the name badge is on the left side of the jacket, and that they are not carrying cigarettes or mobile telephones.

### **QUALIFICATIONS (skills, competencies, experience)**

- High school graduate
- A diploma or certificate of graduation from an internationally-certified Hotel or Restaurant school.
- Demonstrated understanding of Buffet operation supervision and a flair for easy communication with all

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- Passengers and personnel.
- Ability to lead by example.

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