



ASSISTANT WAITER- MSC CRUISES

JOB PURPOSE

To assist the Waiter to provide professional, high-quality Dining Service to Guests in all food outlets (Restaurant and Buffet). To maintain cleanliness and sanitation of Waiter Station, tables and chairs, carpet, and fixtures. To ensure Guests are never rushed or made to feel that they are being rushed.

KEY ACCOUNTABILITIES

- To understand and work within company Food Safety rules.
- Wash your hands before you start work, whenever you enter the galley or any time you contaminate your hands, and ensure your busboy does the same.
- To supervise of a specific Station at any food outlet and when assigned, to a duty at any Buffet (breakfast, lunch or evening).
- To attend training sessions when required by your supervisor.
- To report any problems and Guest complaints to the Head Waiter immediately.
- To supervise your Assistant Waiter, ensuring he is performing his job correctly, and providing help and encouragement where required.

QUALIFICATIONS (skills, competencies, experience)

- High School graduation
- Proven working knowledge of the operation of a high volume, high-class restaurant.
- Good and proven understanding of basic food-safety principles.
Understanding of HACCP and MSC food Safety principles.
- Able to communicate easily with Guests of all ages and national backgrounds.
- Capable of replacing Waiter in times of need.

Oceangoers Ltd, Digital House, Branch Road, Calbasses Port-Louis, 20201
Mauritius

BRN : C18153895 | T : +230 209 3838

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- Ability to work in harmony with colleague Assistant Waiters from many different backgrounds.

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