

## ASSISTANT BAR MANAGER- MSC CRUISES

## **JOB PURPOSE**

- To provide the highest standards of Beverage service to Guests and all personnel.
- To maintain set standards in sanitation, hygiene and personnel management, in compliance with Company Sanitation protocols in every area the ship.
- To provide and maintain quality service to generate maximum profits through cost control and creative, energetic salesmanship.

## **KEY ACCOUNTABILITIES**

- Assist the Bar Manager to provide professional, friendly, and profitable Beverage services in every beverage outlet, giving a service that exceeds the expectations of Guests.
- Read and comply with the MSC Standard Procedures Manual©.
- Ensure Guests are not kept waiting unreasonably for service in any bar or associated area.
- Assist the Bar Manager to generate maximum sales and profits by creative work procedures, advertising, marketing, and energetic promotion, using events which include Happy Hours, Daily Specials, Cocktail demonstrations, Wine Tasting, Drinks to support the theme of the day or the location of the ship etc. within the policies of the Company.

## QUALIFICATIONS (skills, competencies, experience)

- High School Graduate
- Certified medically and physically fit to work with food, beverages and activities involving contact with food and beverages.
- Certificate or diploma from a recognized international bar school or bar training academy.
- A certificate, diploma, or document to certify he/she has a full and professional knowledge, clear and demonstrated understanding and practical knowledge of bar systems, operations and beverages.

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- Demonstrated understanding and practical knowledge of Food Safety as defined in Company sanitation manuals.
- Sound knowledge of cash handling, accounting, cash card systems and computerised bar systems.
- Proven ability to implement creative and appealing strategies to generate revenue and profit.

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