



ASSISTANT HOUSEKEEPING MANAGER – MSC CRUISES

JOB PURPOSE

The Assistant Housekeeper is to be able to deputize in every way for the Housekeeper in times of need. This responsibility includes complete supervision of the cleaning, disinfection, service, and standards of the entire housekeeping department. Assistant Housekeepers are to also read the Position Description of the Housekeeper in order that they understand the responsibilities associated with the position.

KEY ACCOUNTABILITIES

- Ensure the highest standard of cleanliness and service in assigned duties.
- Apply all Standard Procedures specified for this and all positions in the Housekeeping Department.
- Ensure by example that no monies or favours whatsoever are requested or demanded from any Housekeeping personnel, and that you report any such attempt to require or accept monies from personnel within the department is reported to the Staff Captain. Assistant Housekeepers are not permitted to require any payment or favour for any reason from any crewmember.
- Start work each day punctually, making a physical check of all Housekeeping utility personnel to ensure all public areas, staircases, elevators, glass, public toilets are being cleaned and disinfected to MSC standards.

QUALIFICATIONS (skills, competencies, experience)

- High School Graduate, preferably with hotel academic training.
- Ability to assist in the general supervision of the Guest accommodation section of the ship.
- Above average skills in tactful, diplomatic crisis and problem handling
- Ability to work in a harmonious productive team environment.

Oceangoers Ltd, Digital House, Branch Road, Calbasses Port-Louis, 20201
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- Familiar with and able to use basic Windows-based programs including Word, Excel, Outlook, and any current ship management program in use on assigned ship (training provided)

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