



## **ASSISTANT CABIN ATTENDANT – MSC CRUISES**

### **JOB PURPOSE**

- Assist the Cabin Attendant in providing service to and cleanliness of specified Guest accommodation.
- Assistance as required in the transport of Guest baggage to specific collection points ready for Disembarkation.

### **KEY ACCOUNTABILITIES**

- To perform all duties in the assigned section in compliance with MSC sanitation standards.
- To assist the Cabin Attendant to provide professional, Courteous and friendly service to Guests in all aspects of cabin cleanliness services and comfort.
- Learn and know the names of your Guests by the second day of the cruise to allow you to greet them by name.
- If required by Housekeeper, to carry packed luggage to the assembly point on the night before disembarkation of Guests, and to assist with delivery to cabins of baggage for newly-embarked Guests.
- To clean corridors, hallways and foyers in immediate area of section (walls, carpets & ceiling) using vacuum cleaners and specified cleaning material.
- To assist the Cabin Attendant if required to remove all used items of crockery, flatware and glassware from cabins for delivery to the Room Service Pantry for washing and storing.

### **QUALIFICATIONS (skills, competencies, experience)**

- High School Graduate
- Certificate of good service from a specialized housekeeping or hotel training facility.

Oceangoers Ltd, Digital House, Branch Road, Calbasses Port-Louis, 20201  
Mauritius

BRN : C18153895 | T : +230 209 3838

E : [recruitment@oceangoers.com](mailto:recruitment@oceangoers.com) | W : [www.oceangoers.com](http://www.oceangoers.com)



- Demonstrated understanding of all MSC sanitation standards involving Housekeeping, Legionella protection, and cleaning procedures where they relate to helping control gastrointestinal outbreaks.

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